

Digitech Readies EMS Data Quality Reports

PCR Lens creates visibility into EMS operations

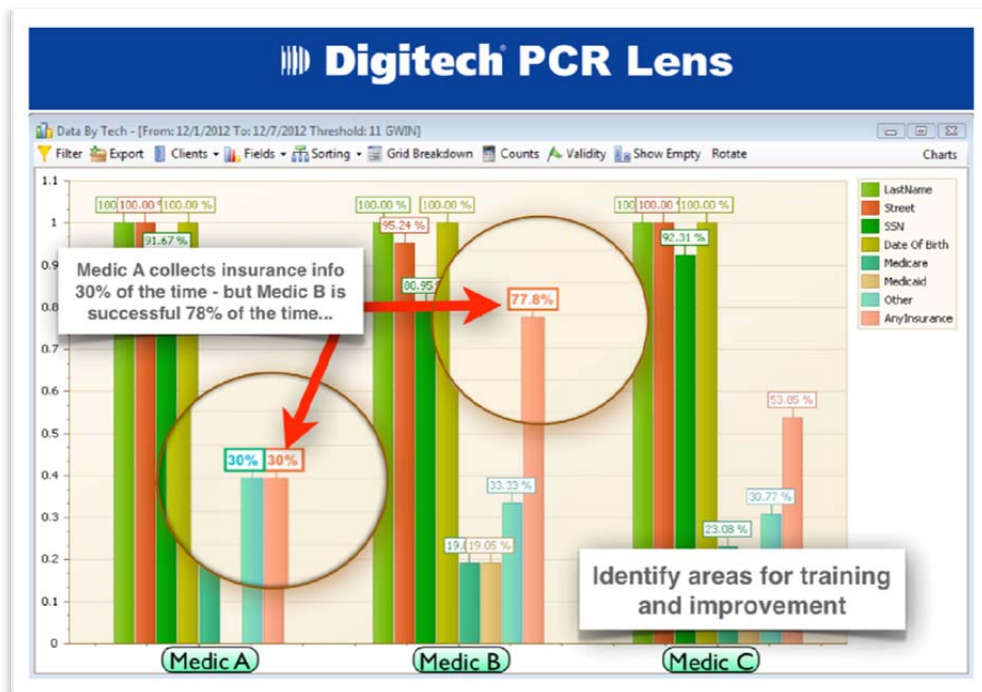
Briarcliff Manor, NY – February 25, 2013 – Digitech Computer, Inc. announced today the release of **PCR Lens**, the latest reporting module for its flagship Ambulance Commander[®] EMS Billing and Dispatch system. **PCR Lens** will provide EMS administrators, medical directors, crew chiefs, and business analysts a 360° view of operational effectiveness from the standpoint of field data collection. The system presents an opportunity to collate and analyze field data through a straightforward and intuitive user interface.

As private and government insurance providers have become progressively more stringent in their requirements for the documentation of patient care during ambulance runs, EMS providers have found themselves increasingly challenged to capture patient information, document procedures and medications, and come up with accurate narratives to support reimbursement of transport claims. A single piece of missing information is often the difference between billable and unbillable claims.

“**PCR Lens** aggregates the pre-hospital data from each run as it comes across through the Patient Care Report application and puts it into an interactive user interface,” states Walt Pickett II, SVP of Implementation and Support for Digitech. “Ambulance Commander can then display the data in a variety of user-defined views, making it easy for EMS leaders to zero in on problems, push training and re-education to where it’s needed, and identify high performance individuals and crews.”

“We designed this tool to give administrators the ability to compare how well medics are collecting data, how their data

aggregation skills compare to other techs in the department, and how the entire organization’s data aggregation skills compare to other municipalities across the country,” says Mark Schiowitz, Digitech’s CEO and President. He added, “These reports make it possible to identify weaknesses in the data collection process, develop responses to correct those weaknesses, and measure improvement. The end result is a more compliant system and better collections.”



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"We're all aware of the need for good data, but we're piling up mountains of information that we're not making good use of," said Kurt Steward, Assistant Director at Dallas Fire Rescue, who was part of the beta test of **PCR Lens**. "Digitech has provided an extremely useful set of tools to make sense of that data. We are excited to see how we can make use of the data moving forward as part of our Quality Improvement Program."

About Kurt Steward

Kurt Steward has a wide range of practical and executive experience working at the local government level, including the Dallas Fire-Rescue Department, Office of Financial Services, Department of Street Services, City Manager's Office, and Police Department. As an Assistant Director at the Dallas Fire-Rescue Department, he is directly responsible for providing leadership and direction of the budgetary development and financial oversight process of a 205 million dollar operating budget. Dr. Steward earned his Ph.D. from the University of Texas in Public Affairs, focusing on local government management.

About Digitech Computer, Inc.

Digitech Computer, Inc. has been providing advanced ambulance dispatching and EMS billing software and services to the medical transportation industry since 1984. Digitech's highly trained EMS billing services team relieves the end-user of day-to-day ambulance billing responsibilities, giving service providers more freedom to run their businesses. The Digitech team includes veterans of the ambulance industry, technical experts, software developers, and billing service professionals. Digitech offers a rich blend of proprietary software technology and EMS billing services combined with a flexible approach that adapts products to suit the unique needs of its clients.

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