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Your trusted source for EMS billing and technology

**PRESS RELEASE**

## **Digitech Responds to Hurricane Sandy**

### ***Cloud Architecture Stands Up to the Test***

**Briarcliff Manor, NY – November 5, 2012** – Digitech Computer, Inc. reports today that while Hurricane Sandy devastated coastal areas in NY and NJ, even in Digitech's headquarters thirty miles up the Hudson there is plenty of damage from the storm. High winds and water downed trees, took out power lines, and made roads impassable. Today, six days after the storm, 50% of the homes in the local area still have no power, many roads remain closed, gas lines are long, and grocery stores empty. Digitech continues to respond with human resources and technical ingenuity.



#### **Team Rubicon**

Patrick Shaw, Account Manager for Digitech and former Marine, was deployed with his [Team Rubicon](#) unit to NYC to assist in the ongoing disaster recovery efforts there. Patrick says, "The situation on the ground is far worse than anything we could have imagined. The cleanup will take weeks, if not months, before residents can even begin to rebuild. My friends and colleagues have asked what they need and the answer is simple - everything."

#### **Zero Down Time**

"While we did not lose power or suffer any physical damage at Digitech HQ," reports Walt Pickett, Digitech's SVP of Deployment and Support, "we did temporarily lose our primary internet connectivity and some phone service. Even so, our services remained 100% operational, thanks to our backup systems." Though many employees were unable to get out of their own towns and neighborhoods to come to work, Digitech remained open continuously in the aftermath of Sandy, providing and supporting ambulance dispatch services and processing emergency transport claims for their clients.

Mark Schiowitz, President and CEO of Digitech, stated, "Thanks to our carefully prepared Disaster Recovery plan, our Tier 3 Data Center, and our data backup plans, we have maintained service without interruption for our clients, and anticipate no problems going forward." Digitech's cloud-based services have shown their resiliency and security through the course of the week. Client access to all functionality of Digitech's reporting, document storage, dispatching systems, and EMS Billing claims processing systems was uninterrupted.

#### **Press Contact**

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Digitech urges the public to support Team Rubicon's Operation: Greased Lightning Hurricane Sandy continuing relief operation with a donation, if possible, at <http://fundraise.teamrubiconusa.org/events/team-rubicon-hurricane-sandy-operation-greased-lighting/e21578>.

### **Digitech Sponsors Red Cross Blood Drive**

Digitech Computer, Inc. is extending support to the Red Cross through their sponsorship of an upcoming Blood Drive. Donors are being recruited to give blood on December 5<sup>th</sup> between 9 AM and 5 PM at the USI Conference Center on the Briarcliff Corporate Campus, 555 Pleasantville Road, Briarcliff Manor, NY 10510. Donors may sign up online at <http://bit.ly/BloodBuddies>.

### **About Digitech Computer, Inc.**

Digitech Computer, Inc. has been providing advanced ambulance dispatching and EMS billing software and services to the medical transportation industry since 1984. The Digitech team includes veterans of the ambulance industry, technical experts, software developers, and billing service professionals. Digitech offers a rich blend of proprietary software technology and EMS billing services with a flexible approach that adapts products to suit the unique needs of its clients.



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