
Digitech's PCR Lens raises EMS billing collections by improving your data

TECH STORY

Centralized reports from PCR Lens™ help EMS administrators and medics see how their compliance efforts compare – and where they can improve.

More revenue means better equipment, more jobs, and more institutional stability. Better data collection means more revenue. Yet getting EMS medics to collect all the right data in the field to maximize collections can be like herding cats.

Fortunately, a new solution from Digitech® makes it possible to instantly access and validate all of your data in an intuitive, centralized portal. The PCR Lens™ module, an add-on to the vastly popular Ambulance Commander® integrated hosted services suite, enables real-time analysis of how well your agency's medics are collecting data, down to the individual level, in order to identify high performance medics and those who need improvement.

The administrator can perform a validation check that reviews the dataset after it has been edited and coded by Digitech's staff. This last step reveals which data points had to be added, corrected, or changed in order to make the claim billable.

Compare and share data

So, what's unique about PCR Lens? The short answer is a lot. Here are a few key features:

- Integrated analytics graphics and reporting make it easy to pull reports on compliance and billing information collection, be it on a single employee, a working group or station house, a division, or your entire organization.
- PCR Lens deals with data collected in the field, not just any data, and measures the accuracy of that data as it relates to the creation of billable claims. It aggregates field data for a given range of transports and places it into an interactive interface where administrators can see what individuals, crews, or stations collected which data points.
- Post-collection data validation helps you not only determine whether a medic is collecting required information fields, but assess the quality of that data as well. With Medicare billable standards as strict as they are now, it is critical to ensure that your data is valid prior to submitting it for reimbursement. Seeing who is collecting poor, incomplete, or incorrect data lets you target training to those who need it most.

- You can also pull your global data and share it with other agencies that use the system. The ability to compare with other organizations also allows you to get, perhaps for the first time in a data-backed manner, a concrete sense of how well your agency performs in relation to others. This sharing opens up a broad communications avenue in which other agencies can learn from your best practices, and vice versa, benefitting everyone in your service area.

Agency Comparison

Data Collection Report Card

Date Range: 10/01/2013 - 10/31/2013

Patient Demographics

First Name: Worth 20 of 200 Possible Points

Agency Identifier	Percentage (Collected)	Collected Grade	Percentage (Accurate)	Accuracy Grade
H1-143	86.93%	B	81.83%	B
M1-126	76.11%	C	48.26%	D
M1-135	99.89%	A	88.76%	B
M1-138	99.75%	A	93.29%	A
M1-141	94.95%	A	82.54%	B
M2-119	100.00%	A	91.96%	A
M2-137	100.00%	A	95.17%	A
M3-129	95.56%	A	90.53%	A
M3-136	100.00%	A	92.55%	A

- Maximizing collections within compliance guidelines is beneficial to all, so helping field personnel document PCRs correctly and completely is definitely in your interest.

Collections and compliance-driven

The overall goal of every public safety agency is to protect life and property, and to do that increasingly requires costly resources and equipment. PCR Lens lets you show your personnel how their collections efforts directly contribute to — or take away from — the revenue your agency receives.

Moving the theoretical into the everyday world, that revenue affects what tools medics have at their disposal, how many staff are available on any given shift, and so on.

Having all of this functionality automated means your administrative personnel can handle other, more high-level tasks and initiatives instead of going over billing forms line by line.

For more information, or to schedule a demo, contact:

pctlens@digitechcomputer.com

866-300-3334 Digitech Sales

PCR Lens Demo