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Your trusted source for EMS billing and technology

**PRESS RELEASE**

## Digitech Undertakes \$5M Baltimore EMS Contract

*City expects to reap rewards of maximum collections efficiency*

**Briarcliff Manor, NY – December 11, 2012** – Digitech Computer Inc. today announced that implementation of their agreement with Baltimore City Fire Department has been completed and that processing of medical transport claims by the firm has been successfully initiated. Under the contract, Digitech will provide EMS billing services to Baltimore, and the City expects to maximize revenue from collections for ambulance transport services. The City’s Board of Estimates oversaw the bid process and the in-depth evaluation and discussion process subsequent to the April 5<sup>th</sup> award.



**Baltimore City Fire Medics at Work**

The award survived a challenge from the previous provider, who lost their bid to renew the current contract. “We’re looking forward to our partnership with Digitech,” stated Kevin Cartwright, Public Information Officer for Baltimore City Fire Department. “We expect that their contribution to our bottom line will enable substantial improvements to the level of care and service that the Baltimore City Fire Department can provide to the 650,000 people who live, work, and play here.”

“Digitech’s technological approach to EMS billing was key for us,” commented Alexander J. Perricone, Deputy Chief, EMS, for the Baltimore City Fire Department. “We realized we needed a billing solution that was both efficient and scalable, and we’re confident in Digitech’s ability to cover our needs now and into the future. Their advanced billing systems will take a load off of the Department’s shoulders and ultimately enable us to put more resources into training and equipment.”

Digitech's highly trained EMS billing services team relieves their clients of the day-to-day responsibilities of processing and filing ambulance transport claims, providing them with more freedom to run their operations. The Company has been offering technology and billing services to the medical transportation industry since 1984.

Mark Schiowitz, President of Digitech Computer Inc., responded, “Baltimore Fire can count on us. Through our services we can help ensure that the City’s firefighters and paramedics are



**BCFD EMS in the Trenches**

concentrating on what they do best – taking care of patients – while we handle the administrative duties and deliver increased revenue from collections.”

For more information on Digitech Computer please visit: [www.digitechcomputer.com](http://www.digitechcomputer.com)

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### **About Digitech**

Digitech Computer, Inc. has been providing advanced dispatching and billing software and services to the medical transportation industry since 1984. The Digitech team includes veterans of the ambulance industry, technical experts, software developers, and billing service professionals. Digitech offers a rich blend of proprietary software technology and billing services with a flexible approach that adapts products to suit the unique needs of its clients.

### **About Baltimore City Fire Department**

Led by Fire Chief Jim Clack, the Baltimore City Fire Department serves a geographic area of 81 square miles and a population of more than 640,000 residents. The department has over 1800 members who respond to more than 235,000 emergency calls per year. A network of 38 neighborhood fire stations houses about 100 firefighting, emergency medical and special operations companies. These units include 36 engine companies, 18 ladder companies, 22 first-line medic units, 4 critical alert medic units, 4 rescue squads and a heavy rescue unit as well as specialty units such as hazmat trucks, collapse rescue vehicles, mobile command vehicles, and various fire boats.

### **Press Contact**

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