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**PRESS RELEASE** 

## Digitech Success Story: City of Burnsville, Minnesota

## Six years of continuous improvement in EMS Billing

**Briarcliff Manor, NY – October 10, 2012** – Digitech Computer, Inc. reported today that at the close of the year, the firm will have successfully completed six years of providing EMS Billing services for the City of Burnsville. During their tenure, the City has experienced improvements in a number of areas over the performance of the previous billing vendor, including account documentation, record accessibility, and overall service to patients, families, and staff.

"Digitech's leadership is responsive and proactive," stated Deb Oxborough, Senior Administrative Assistant for the City of Burnsville Fire and EMS, "and we look forward to another year of excellent service."

Burnsville has found Digitech's in-depth reporting to be particularly comprehensive and effective. Monthly statements delivered to clients include data that is presented visually as well as in spreadsheet form to provide snapshot graphics of

overall activity supported by detailed accounting data.

The graphic here, constructed from Digitech report data, shows cumulative monthly cash receipts over the past three years.

## **About Digitech**

Digitech Computer, Inc. has been providing advanced ambulance dispatching and **EMS** billing software and services to the medical transportation industry since 1984. The Digitech team includes veterans of the ambulance industry, technical experts. software developers, and billing service professionals. Digitech offers a rich blend of proprietary software technology and EMS billing services with a flexible approach that adapts products to suit the unique needs of its clients.

