

Greenbrier County Goes Live with Digitech

EMS Billing Service Implementation a Success

Briarcliff Manor, NY – July 15, 2013 – Digitech Computer, Inc. announced today the successful implementation of EMS billing services for Greenbrier County Emergency Ambulance Service. GCEAS, based in Lewisburg, West Virginia, is a major provider of emergency medical care and ambulance transports in Southeast West Virginia. Greenbrier County marks the first client for Digitech in the state of West Virginia.

“The project came off without a major hitch,” said Walt Pickett, II, SVP of Deployment and Support for Digitech. “We got Greenbrier up and running in just under 60 days from contract signing to the go-live date.”



Greenbrier County Emergency Ambulance Service Home Base

The speedy implementation is a testament to the years of effort that Mr. Pickett and his team of developers and account managers have directed towards creating an efficient plan for delivering a project of this scale. The Greenbrier deployment provided an opportunity for the team to test the new platform that Digitech has developed to manage new client implementations. The platform, called Pedestal, assigns and tracks every task that is part of implementing a hosted EMS billing service. Those activities include the filing of all necessary payer registration paperwork, the creation of all business rules and patient communications required for a new client, setting up secure links between systems, software customization, and tracking

claim status end-to-end. All are required elements to enable an EMS billing company to create and invoice the claims for ambulance transports carried out by the client.

“We’ve found the right EMS billing partner in Digitech,” stated Jerry Kyle, Administrator for Greenbrier County Emergency Ambulance Service. “They have made the on-boarding process very easy for us, and have guided us through every step. Walt and the entire Digitech team have proven themselves to be very professional and very supportive. We look forward to the fulfillment of the business relationship we’ve launched here.”

About Greenbrier County Emergency Ambulance Service

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Greenbrier County Emergency Ambulance Service proudly protects 18,000 people living in a primarily rural area of 110 square miles. GCEAS is a non-profit department with paid members and also maintains a First Responder program with Lewisburg Fire Department. Fire Department personnel are dispatched along with Greenbrier crews on certain calls in their area which has proven to be a very useful and valuable asset to the community.

GCEAS was established in 1974 as an all-volunteer service. Over the years the business has grown into a paid staff that works 8, 12, and 24 hour shifts and averages over 400 runs per month.

About Digitech Computer, Inc.

Digitech Computer, Inc. has been providing advanced ambulance dispatching and EMS billing software and services to the medical transportation industry since 1984. Digitech's highly trained EMS billing services team relieves the end-user of day-to-day ambulance billing responsibilities, giving service providers more freedom to run their businesses. The Digitech team includes veterans of the ambulance industry, technical experts, software developers, and billing service professionals. Digitech offers a rich blend of proprietary software technology and EMS billing services combined with a flexible approach that adapts products to suit the unique needs of its clients.

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